

# PRAMOD KUMAR

**IT SPECIALIST & WEB DEVELOPER** | Web & Digital Infrastructure | ERP & AI Solutions | Network Admin

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## EXECUTIVE PROFILE

Versatile IT Specialist and Web Developer with 11+ years of experience in full-stack web development, Shopify e-commerce, ERP systems, Network administration, and cybersecurity. Currently working at Stag Global Pvt. Ltd., managing international websites, a 25+ module ERP portal, Shopify stores, and complete IT infrastructure. Experienced in using AI tools like ChatGPT, Claude, and Gemini to automate workflows and improve development efficiency. Skilled in delivering scalable technology solutions and cross-functional IT support.

## PERSONAL DETAILS

**Date of Birth:** 1989 (Age 35)

**Languages:** English, Hindi

**Marital Status:** Married

**Location:** Meerut, Uttar Pradesh

## CORE COMPETENCIES

- ◆ IT Infrastructure Management
- ◆ ERP / CRM System Ownership
- ◆ Network Administration & Security
- ◆ AI Tools & Automation (ChatGPT, Claude, Gemini)
- ◆ IT Budget & Resource Planning
- ◆ Web & E-Commerce Development
- ◆ Team & Vendor Management
- ◆ Digital Marketing Strategy
- ◆ Data Analysis & Reporting (Power BI)
- ◆ Certified Ethical Hacking (CEHv8)

## TECHNICAL SKILLS

<b>Web &amp; E-Commerce</b>	PHP / MySQL, HTML5, CSS3, JavaScript, Laravel, WordPress, Shopify (Liquid)
<b>AI Tools &amp; Integration</b>	ChatGPT, Claude, Gemini, AI-assisted development, Prompt Engineering, API integration, RESTful APIs
<b>Infrastructure</b>	Windows Server, Linux (RHEL), LAN/WAN, DNS, DHCP, VPN, Firewall
<b>Platforms &amp; Tools</b>	Google Search Console, Merchant Center, Power BI, MS Office Suite
<b>Security</b>	CEHv8, SonicWall, Ethical Hacking, Network Security Protocols
<b>Networking Certs</b>	CCNA, MCSE, JCHNP

## PROFESSIONAL EXPERIENCE

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### IT Specialist & Web Developer

*Jan 2024 – Present*

#### Stag Global Pvt. Ltd.

- ▶ Independently manage 3 international websites (stag.global, masita.com, b2b.masita.com) — uptime, performance, UI improvements, and access control
- ▶ Design, develop, and maintain a custom 20+ module ERP/CRM portal covering HR, Payroll, Leave, Production, Orders, Inventory, BOM, Warranty, Sales, and Customer Management
- ▶ Build and manage Shopify e-commerce stores with custom Liquid theming, payment gateway integrations, and SEO optimisation for global sales
- ▶ Leverage AI tools including ChatGPT, Claude, and Gemini to accelerate development workflows, automate repetitive tasks, generate and review code, and deliver AI-powered features across ERP, websites, and e-commerce platforms
- ▶ Handle SEO, Google Search Console, Merchant Center, and digital marketing campaigns across all brand platforms
- ▶ Administer company network — LAN, Wi-Fi, servers, firewall, backups, domain/DNS/SSL — and maintain cybersecurity practices
- ▶ Provide cross-department IT support and digital solutions to Sales, Production, HR, Operations, and Marketing teams
- ▶ Plan and manage IT infrastructure roadmap including future Linux server setup, NAS backup system, and Domain Controller implementation

### Senior Web Developer

*Apr 2018 – Jan 2024*

#### Webtech IT Solutions

- ▶ Led end-to-end delivery of 50+ web development projects — from requirement gathering to deployment
- ▶ Managed client relationships, defined project scopes, and maintained delivery timelines across simultaneous projects
- ▶ Conducted QA reviews, performance audits, and code reviews for the development team
- ▶ Introduced best practices in responsive design, SEO, and security that became team standards

### Computer Software Trainer

*Jul 2016 – Apr 2018*

#### Global Intelligence Technology

- ▶ Designed and delivered comprehensive training programmes in C, C++, Java, PHP/MySQL, and Web Development
- ▶ Mentored students through live project execution, technical assessments, and career readiness

### Network & Server Administrator

*Dec 2014 – Jul 2016*

#### Softyf Technologies Pvt. Ltd.

- ▶ Designed, implemented, and maintained enterprise LAN/WAN and server architectures
- ▶ Deployed and managed security systems, firewalls, and intrusion detection solutions

### Technical / IT Support Engineer

*Apr 2012 – Dec 2014*

#### Comptech Enterprises & Global Info Services

- ▶ Provided IT support, Windows administration, SonicWall firewall management, and network security for EPFO

## KEY RESPONSIBILITY AREAS — STAG GLOBAL PVT. LTD.

#	Responsibility Area	Scope of Work
1	<b>Website &amp; Digital Infrastructure</b>	End-to-end management of stag.global, masita.com & b2b.masita.com — uptime, performance, UI, and access control
2	<b>Performance &amp; Technical Optimization</b>	Page speed, Core Web Vitals, performance tuning, health monitoring, and technical audits
3	<b>E-Commerce &amp; Sales Systems</b>	Oversight of order flow, checkout, product listings, and all sales-related integrations
4	<b>SEO &amp; Search Visibility</b>	SEO governance, Search Console audits, indexing management, and website optimization strategy
5	<b>ERP / Internal Portals</b>	20+ module custom ERP: HR, Payroll, Leave, Orders, Production, Inventory, BOM, Warranty, Sales, and Customer Management
6	<b>AI Tools &amp; Digital Automation</b>	AI-assisted content creation, code generation, workflow automation, and integration of ChatGPT, Claude, and Gemini into business processes and digital products
7	<b>Google Platforms</b>	Search Console, Merchant Center, product indexing pipeline, and search performance reporting
8	<b>Infrastructure &amp; Security</b>	Hosting, backup systems, DNS/SSL management, plugin/integration compatibility, and cybersecurity governance
9	<b>System Monitoring &amp; Risk</b>	Proactive monitoring of all websites, servers, backups, email systems, and infrastructure health
10	<b>Cross-Department IT Leadership</b>	Strategic IT support and digital solutions for Sales, Production, HR, Operations, and Marketing teams

## EDUCATIONAL QUALIFICATIONS

Qualification	Institution	Specialization
<b>B-Tech — Computer Science (Completed)</b>	IETE — New Delhi	Bachelor of Technology in Computer Science
<b>JCHNP Certification</b>	Jetking	Hardware & Networking Professional
<b>RHEL Certification</b>	Jetking	Red Hat Enterprise Linux
<b>CEHv8 — Ethical Hacking</b>	EC-Council	Certified Ethical Hacking
<b>Intermediate (12th)</b>	U.P. Board — B.P. Inter College	Science (Physics, Chemistry, Math)

## CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

- ▶ Certified Ethical Hacking — CEHV8 (EC-Council)
- ▶ Certified Hardware & Networking Professional — JCHNP (Jetking)
- ▶ Red Hat Enterprise Linux (RHEL) Administration (Jetking)
- ▶ Cyber Security Workshop — 13 India, New Delhi (Attended & Conducted as Speaker)
- ▶ CCNA — Cisco Certified Network Associate
- ▶ MCSE — Microsoft Certified Solutions Expert

## KEY PROJECTS & PORTFOLIO

<b>Website &amp; ERP</b>	<a href="https://stag.global">https://stag.global</a> , <a href="https://tournaments.stag.global">https://tournaments.stag.global</a> , <a href="https://masita.com">https://masita.com</a> , <a href="https://b2b.masita.com">https://b2b.masita.com</a> , <a href="https://blsgroups.org">https://blsgroups.org</a> , <a href="https://healthsolutiontech.co.in">https://healthsolutiontech.co.in</a>
<b>Masita Netherlands</b>	Multilingual B2B e-commerce portal and distributor ordering system for Netherlands-based sports brand
<b>AI Integration &amp; Automation</b>	Integrated ChatGPT, Claude, and Gemini APIs into ERP workflows, website content pipelines, and e-commerce operations to automate tasks and enhance productivity
<b>Shopify Storefront Development</b>	Custom Shopify stores with Liquid theming, payment gateway integration, and SEO optimisation

## DECLARATION

*I hereby declare that all information provided in this resume is true, complete, and accurate to the best of my knowledge and belief.*

**Pramod Kumar**  
Meerut, Uttar Pradesh

Date: \_\_\_\_\_